

PLEASE INCLUDE THIS COMPLETED FORM IN WITH THE RETURNING REPAIR

RETURNING COMPANY / RETAILER INFORMATION

Retailer Name _____

Contact Person _____ **Contact Phone No** _____

Contact Email _____

Customer Name / Reference _____ **Date** _____

FORM QUESTIONS

Returning product brand and code no. _____

List return pieces - chargers, power supply, cords, main unit etc. _____

Serial number (BWT products only) _____

Are you requesting a warranty repair? (if yes, ensure customer proof of purchase is included)

	Y	N
	<input type="checkbox"/>	<input type="checkbox"/>

For non-warranty repairs, we will assess and email a quote

IMPORTANT - please become familiar prior to return


- For all non-installed repairs, return directly to Space Industries office (address provided below).
- For installation repairs, once form is completed and received, we will contact you.
- Returns are at "your care" and freight at your cost. Once repaired, items will be returned directly to you at our cost.
- For non-warranty repairs, the repair will be actioned once confirmation is received.
- Return all parts of the unit so we can test the unit thoroughly.
- Additional charges may apply - e.g. cleaning of unsanitary returns, callouts resulting from incorrect installation/operation
- Include this completed form in with the repair. Failure to do so may likely cause delays.


ISSUES/OBSERVATIONS

Faults


Notes

Please send repair to Space Industries Ltd

 160 Plunket Ave, Manukau AKL 2104

 (09) 262 3902

 orders@spaceindustries.co.nz

 www.spaceindustries.co.nz